

**Analysis of feedback on Students' overall satisfaction**  
**for the session 2019-20**

An online survey was conducted among the students of the college for the academic session **2019-20** on 18 parameters with 5 variables such as strongly agree, agree, not sure, disagree, strongly disagree. 244 responses were received. The following is the brief analysis of various parameters on which students views were assessed on their degree of satisfaction:

**1. The prescribed books/reading materials are available in the library/seminar.**

Out of 244 responses, 64.3 % students expressed their satisfaction as “agree”, 12.7%, 11.9% and 8.6% students expressed their satisfaction as “disagree”, “strongly agree” and “not sure” respectively. In this parameter maximum number of students are satisfied on the reading material available in the college library and seminar.

**2. Reading room and common room are available in the college.**

In this parameter 57% and 14.3% students agreed and strongly agreed respectively upon their reading room and common room facility available in the college. However 12.3%, 8.2% students have exercised their opinion as “disagree” and “not sure” respectively. As three fourth of have shared their positive opinion on this parameter the academic ambience is quite high on our campus.

**3. Available reading space in library/seminar is satisfactory.**

Out of 244 responses, 68% and 18.9% students have opined as “agree” and “strongly agree” respectively. The response in this parameter signal high degree of academic pursuit on the part of students.

**4. The library/seminar staff are cooperative and helpful.**

In this parameter, 59% and 30.3% students have exercised their satisfaction as “agree” and “strongly agree” respectively. It shows that the support staff are professional and cooperative.

**5. Photocopy facility in library/department is available and satisfactory.**

In this parameter, 37.3% and 7.45% students have shown satisfaction as “agree” and “strongly agree” towards photocopy facility in the library.

**6. Internet facility is available in the college.**

Out of 244 responses 35.7% and 8.2% of students have exercised their satisfaction as “agree” and “strongly agree” on availability of internet in the college. However 25%, 19.7% and 11.5% students have given their opinion as “disagree”, “not sure” and “strongly disagree” respectively.

**7. Online educational resources are available and accessible.**

In this parameter 59.4% and 16% students have given their satisfaction as “agree” and “strongly agree” respectively by exercising a positive view on the availability of educational resources. Only 14.35 students are not sure on this parameter.

**8. The office staff of the college are available.**

52.5% and 42.2% students out of 244 responses have given a positive views on the cooperation of the office staff. Almost all students are satisfied with the support staff.

**9. Results/attendance records are displayed on time.**

In this parameter 64.8% and 21.3% of students have expressed their satisfaction as “agree” and “strongly agree”. So the system is transparent and time bound.

**10. Toilets/washrooms are hygienic and maintained properly.**

It is observed from the pie chart that 34% of students are satisfied as “agree” and 8.6% students are “strongly satisfied” on the given parameter. However 27%, 23% and 7.4% respondents opined as “disagree”, “strongly disagree” and “not sure” respectively. The college need to look at this matter and improve the hygienic conditions of washrooms.

**11. Clean drinking water is available on the campus.**

The pie chart shows a positive sign as 57.8% and 29.1% students out of 244 responses have expressed satisfactory views showing “agree” and “strongly agree” respectively.

**12. Grievances and problems are addressed well on time.**

It is observed from the pie chart that 60.2% and 11.1% students expressed their satisfaction as “agree” and “strongly agree” respectively. However 19.7% are not sure.

**13. The functioning of the placement cell in the college is satisfactory.**

Out of 244 responses, 54.9% and 10.2% students have opined as “agree” and “strongly agree” respectively. However, 23.8% and 9% students are not sure and disagree respectively with the given parameter.

**14. Equipment in the lab(s) are in working condition.**

In this parameter, 63.1% and 11.1% of students have shown satisfaction as “agree” and “strongly agree” towards the working conditions equipment in the lab(s). However 18.4% are not sure on the given parameter.

**15. The campus is green and eco friendly.**

It is observed from the pie chart that 65.6% of students are satisfied as “agree” and 27.9% students are “strongly satisfied” on the given parameter. Almost all students enjoy the eco friendly atmosphere of the college campus.

**16. The building/classroom are accessible to differently abled persons.**

Out of 244 responses, 65.6% and 27.9% students have opined as “agree” and “strongly agree” respectively. Slopes and ramps are placed strategically at different locations.

**17. The classrooms are clean and well maintained.**

It is observed from the pie chart that 63.5% and 25% students expressed their satisfaction as “agree” and “strongly agree” respectively. The administration in association with various stakeholders takes the best care of the infrastructure.

**18. The campus has adequate power supply.**

Out of 244 responses, 61.5% and 18.4% students have opined as “agree” and “strongly agree” respectively. However, 12.3% are not sure about the given parameter.

The survey clearly indicates that maximum number of students have exercised their positive views on the above 18 parameters. Further they are satisfied with the amenities provided by the college. Nevertheless some grey areas are there that need improvement. Quality control and management are reviewed by college administration at regular interval so as to facilitate amicable academic experience for the students.